Annual Report

Office of the Ethics Commissioner of Alberta

April 1, 2019 to March 31, 2020

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COMMISSIONER'S MESSAGE

I am pleased to submit the annual report for the Office of the Ethics Commissioner and Registrar of Lobbyists for 2019 – 2020.

There are approximately 270 Members of the Legislative Assembly, Designated Office Holders, Designated Senior Officials and political staff to the Premier and Ministers who provide financial disclosure to my office and meet with me annually. This past year, 11 Members, one Designated Office Holder and 12 political staff failed to comply with the deadline for filing their financial disclosure. Each was sent a letter imposing an administrative penalty if disclosure was not filed within a fixed period of time. Two Members, one Designated Office Holder and three political staff were assessed a penalty.

Requests for advice increased from 403 inquiries the previous year to 722 last year. Our goal is to try to give advice within 24 hours unless the matter is complex and requires research. Requests for information increased to 35 from 27. Requests for an investigation went up to 437 from 107. Most requests were for matters outside the jurisdiction given to me in the *Conflicts of Interest Act* or were duplicate requests. There were three instances where there was a formal refusal to investigate.

During the reporting period the investigation into the conduct of Jim Ellis was released although it was commenced in the prior year. It was a unique investigation as three Independent Officers of the Legislature conducted investigations at the same time into this matter.

Two investigations were undertaken and reports were issued during the year. One involved Premier Kenney and the other Member Shane Getson. Two other investigations were commenced within the 2019-2020 year, namely a request to investigate the United Conservative Party caucus and a request to investigate Minister Doug Schweitzer, but they were not released until after the reporting period. An appeal under the Public Service Act was also heard.

MANDATE

The Conflicts of Interest Act was passed in 1991, S.A. Chapter C.22.1 (now R.S.A, Chapter C-23), and created the Office of the Ethics Commissioner of Alberta. The Office is also responsible for the administration of the Lobbyists Act, Statutes of Alberta 2007, Chapter L-20.5 ("Lobbyists Act"), under which the Ethics Commissioner appoints the Lobbyists Registrar. The Ethics Commissioner is an Officer of the Legislature and is appointed by an Order in Council following a motion in the Legislative Assembly approving the appointment.

The Ethics Commissioner reports to the Legislative Assembly through the Speaker and files annual reports and investigation reports with the Speaker of the House for tabling in the Legislature. The Ethics Commissioner presents budgetary estimates through the Standing Committee on Legislative Offices. The Legislative Assembly approves the budget for the Office of the Ethics Commissioner.

CONFLICTS OF INTEREST ACT

The preamble of the *Conflicts of Interest Act* sets out some of the basic ethical requirements:

- Ethical conduct of elected officials is expected in democracies:
- Members of the Legislative Assembly serve Albertans most effectively if they come from a broad spectrum of occupations and continue to participate actively in the community;
- Members of the Legislative Assembly are expected to perform their duties of office and arrange their private affairs in a manner which promotes public confidence and trust in the integrity of each Member, maintains the Assembly's dignity and justifies the respect in which society holds the Assembly and its Members;
- Members of the Legislative Assembly, in reconciling their duties of office and their private interests, are expected to act with integrity and impartiality; and
- Ministers and their staff must avoid conduct that violates public trust or creates an appearance of impropriety.

Through the Conflicts of Interest Act, and the Public Service Act, the Office of the Ethics Commissioner:

- Promotes an understanding of Members of the Legislative Assembly, Designated Office Holder, Designated Senior Official, and political staff obligations under the Acts;
- Receives financial disclosure statements from Members, Designated Senior Officials, Designated Office Holders as defined in the *Public Service Act*, and political staff in the Premier's and Ministers' offices;
- Provides advice to Members and former Members, current or former political staff, Designated Senior Officials, and Designated Office Holders;
- Provides advice to individuals governed by post-employment restrictions; and
- Investigates alleged breaches of the Conflicts of Interest Act by Members, Designated Senior Officials, political staff and breaches of the conflicts of interest and postemployment provisions of the Public Service Act by Designated Office Holders.

Upon receiving an investigation report of conduct of a Member from the Office of the Ethics Commissioner, the Speaker is required to release the report publicly. If the Legislature is in session, the report is tabled in the Legislature. If the Legislature is not in session, the report is filed as an intersessional tabling. If the Ethics Commissioner recommends a sanction in an investigation report, the Legislative Assembly debates and votes on the investigation report within 15 days after the report is tabled, or at such other time determined by a resolution of the Legislative Assembly.

Under section 29 of the *Conflicts of Interest Act*, the Legislative Assembly may accept or reject the findings of the Office of the Ethics Commissioner or substitute its own findings. If the Legislative Assembly determines there is a breach, it may impose the sanction recommended by the Ethics Commissioner, any other sanction referred to in section 27(2) which it considers appropriate, or the Legislative Assembly may refrain from imposing a sanction. The Legislative Assembly has final authority about disciplinary matters relating to its Members.

Under the provisions of the *Conflicts of Interest Act*, reports of an investigation involving a Designated Senior Official may only be disclosed to the responsible Minister and the Chief Executive Officer or Chair of the Board of the agency. Investigations of political staff serving in the Office of the Premier or a Minister under the *Conflicts of Interest Act* are disclosed to either the Premier or the relevant Minister.

Reports of an investigation under the *Public Service Act* involving a Designated Office Holder may only be disclosed by the Ethics Commissioner to the Deputy Minister of Executive Council and the relevant Minister if it pertains to a Deputy Minister, the Premier if it pertains to the Deputy Minister of Executive Council, or, if it pertains to a Designated Office Holder other than a Deputy Minister, to the Minister responsible for that entity. The Office of the Ethics Commissioner is not authorized to publicly release any of these reports.

LOBBYISTS ACT

The Lobbyists Act is intended to enhance the integrity and accountability of government by fostering openness and transparency about who is influencing decisions made by public office holders. The Lobbyists Act establishes two categories of lobbyists: consultant lobbyists and organization lobbyists. The Lobbyists Act prohibits a person from lobbying the Government or a prescribed provincial entity and providing paid advice at the same time, and from lobbying in respect of a subject matter if a person associated with them provides paid advice to Government or a prescribed provincial entity on that subject matter (and vice versa), unless an exemption is granted.

The *Lobbyists Act* preamble describes its basic principles:

- Free and open access to government is an important matter of public interest;
- Lobbying public office holders is a legitimate activity;
- The public and public office holders should know who is engaged in lobbying activities;
- A registration system of paid lobbyists should not impede free and open access to government; and
- The public and public office holders should know who is contracting with the Government of Alberta and provincial entities.

During the fiscal year, the requirement to register as an organization lobbyist applied once a lobbyist performs, or is required to perform, over 50 hours of lobbying annually (including preparation time), either individually or collectively with others in their organization. However, some lobbyists, as a matter of practice, register before they reach the threshold. Consultant lobbyists are required to register within ten days of entering into an undertaking to lobby. The Office of the Ethics Commissioner maintains a web-based lobbyist registry system and database. It is searchable by the general public. The registry provides openness and transparency by:

- Recording the identities and activities of people paid to lobby public office holders;
- Recording the identities of organizations and clients who pay lobbyists to lobby public office holders on their behalf;
- Allowing lobbyists to file, update, renew and terminate registrations by submitting returns and notices for acceptance into the system; and
- Allowing public scrutiny.

The registry allows access 24 hours per day, seven days per week, for both the public and lobbyists.

The Ethics Commissioner may authorize any individual in the Office of the Ethics Commissioner to act as Registrar and to perform any of the powers, duties or functions of the Registrar under the *Lobbyists Act*. The Ethics Commissioner delegates the administrative and enforcement responsibilities of the Registrar to the Lobbyist Registrar, who is also the General Counsel to the Ethics Commissioner.

Under the *Lobbyists Act*, certain powers and responsibilities are reserved for the Ethics Commissioner and cannot be delegated, including:

- Exemptions from the contracting prohibitions in s. 6 of the *Lobbyists Act* (eg. allowing a person to provide paid advice to government while at the same time lobbying the government), with or without conditions;
- Issuing advisory opinions and interpretation bulletins; and
- Banning serious offenders from lobbying.

The Ethics Commissioner reports to the Legislative Assembly through the Speaker of the Legislative Assembly on investigations under the *Lobbyists Act*. If the House is sitting, the report is tabled. If the House is not sitting, the report is distributed to Members, after which the Ethics Commissioner may make the report public. A report provided when the House is not sitting is tabled when the House next sits.

DISCLOSURE PROCESS

This year, all Members of the Legislative Assembly, Designated Office Holders, Designated Senior Officials and political staff complied with their obligation to file disclosure statements. However, several were late in filing and had to be reminded they were late and would be subject to an

administrative penalty if the disclosure was not filed within a set period of time. This year, a number of administrative penalties were assessed.

Disclosure statements include information about the Member, Designated Office Holder, Designated Senior Official or political staff, their spouse or adult interdependent partner and minor children. It requires disclosing:

- All assets, ownership of publicly traded securities, liabilities and financial interests of any private corporation in their control;
- Any legal proceedings brought against them and any taxes owing.

The Office of the Ethics Commissioner received private disclosures from 87 Members and met with each Member personally to discuss their disclosure. Previously, Members' public disclosure statements were released through the Office of the Clerk of the Legislative Assembly. However, as a result of the changes to the *Conflicts of Interest Act* in December 2014, public disclosure statements are now posted on the Office of the Ethics Commissioner website sometime after the Member's meeting with the Ethics Commissioner.

Designated Office Holders are required to submit disclosure statements under the *Public Service Act* and Designated Senior Officials are required to submit disclosure statements under the *Conflicts of Interest Act*. Disclosure meetings were conducted with all Designated Office Holders and all Designated Senior Officials. There are no public disclosure statements for Designated Office Holders or Designated Senior Officials.

Senior political staff working in the Office of the Premier, certain Premier's Office staff, Chiefs of Staff, Press Secretaries and Ministerial Assistants are also required to provide financial disclosure to the Office of the Ethics Commissioner as a result of the changes to the scope of the *Act* in December 2014. There are no public disclosure statements for political staff.

Number of individuals who submitted all required disclosure information by the deadline

Category of Filer:	Compliance:			
Members of the Legislative Assembly	11 late filing warning letters were issued			
	2 MLAs were issued an administrative penalty			
Designated Office Holders	1 late filing warning letter was issued			
	1 DOH was issued an administrative penalty			
Political Staff	12 late filing warning letters were issued			
	3 political staff members were issued an administrative penalty			
Designated Senior Officials	0 late filing warning letters were issued			
	0 DSOs were issued an administrative penalty			

REQUESTS FOR ADVICE

If Members, Designated Office Holders, Designated Senior Officials, or political staff seek and follow advice from the Ethics Commissioner, they are protected from any proceeding or prosecution for a breach of the *Conflicts of Interest Act*. Advice is typically given in writing.





Breakdown of Requests for Advice

Types of Advice	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
Gifts	80	110	267	280	253	219	407
Post- Employment	36	95	105	26	40	29	90
Outside Activities	26	19	17	12	20	26	41
Investments	22	13	24	19	7	35	54
Family	10	18	12	10	9	6	15
Constituency Issues	20	8	13	10	9	5	5
Codes of Conduct	3	5	26	2	0	22	6
Contracts with the Crown	10	9	10	7	2	0	2
Taking Part in Decisions	4	6	6	7	14	15	19
Conflicts of Interest/Other	9	27	57	41	38	21	48

Reviewing SO Appointments	14	10	3	15	7	19	20
Concurrent Employment	0	0	0	0	0	6	15
Total	242	320	540	429	399	403	722

Note: requests for advice pertaining to DSO concurrent employment only started in 2018-19 as a result of the amendments requiring Codes of Conduct be instituted by certain government agencies, boards and commissions.

Gifts

Questions are raised about accepting tickets to sporting events, invitations to fundraisers, invitations to conferences and non-commercial flights. Members are required to track all gifts over \$100, including event tickets, to ensure they have accurate records for yearly disclosure and are mindful of both the value of cumulative gifts they receive from one source in a reporting year and any connection between a source and the Member's public responsibilities.

Post-Employment

Post-employment questions arise from departing Ministers, Designated Office Holders, Designated Senior Officials and political staff.

Outside Activities

Questions regarding outside activities almost exclusively deal with volunteer board activities in community organizations and clarification on external business activities.

Investments

Investment requests relate to blind trusts and personal investments of the individual or their family. Where potential conflicts existed, appropriate steps were taken by the parties to remove themselves from the situation prior to a conflict arising.

Family

Questions involving family members involve either the employment or activities of a spouse or child.

Constituency Issues

Questions relate to assisting constituents, using the constituency allowance for social obligations within the constituency. Where questions about the Member's constituency allowance fall within the mandate of the Office of the Speaker, the Member is referred to Legislative Assembly Office.

Codes of Conduct

Several agencies, boards and commissions, seek informal confidential advice on conflict of interest matters relating to their agency's code of conduct.

Contracts

Contract questions are often raised by individuals about their dealings with Alberta Treasury Branch, and by others regarding other business, financial or Crown contracts.

Taking Part in Decisions

Generally, individuals consider their personal holdings and those of close family members and ask whether it is appropriate to participate in a decision before the Legislative Assembly or one

of its committees, or before Executive Council or one of its committees. The Office of the Ethics Commissioner advises whether a private interest is involved or whether the matter is a general application which affects the Member only as a broad class of the public, thereby allowing the Member to participate and vote.

Conflicts of Interest/Other

This is a general category where requests for advice do not fall within the other categories but do fall within the general scope of the *Conflicts of Interest Act*.

Reviewing Senior Official Appointments and Vetting of Potential Board Member Appointments

Sometimes, as part of the screening and hiring process, potential conflicts of interest issues arise with certain candidates for certain senior government or board positions. In these cases, or in cases where it is prudent to ensure there are no underlying conflict of interest issues, the Office of the Ethics Commissioner may review selected candidate's backgrounds and investment holdings to ensure there are no issues and provide related advice.

Concurrent Employment

Beginning in 2018-19, Designated Senior Officials and Chief Executive Officers of certain public agencies were required to obtain the Ethics Commissioner's approval for any outside employment.

REQUESTS FOR INVESTIGATION

Investigation requests, once received, are considered and then acted upon accordingly. If sufficient evidence and grounds are provided, and the issue is within the jurisdiction of the Office of the Ethics Commissioner, an investigation is conducted. If the request is vague or frivolous or contains overly broad allegations, and further relevant information is not provided upon request, the request is categorized as "insufficient information". If sufficient information is provided, but the request is determined to pertain to someone other than a Member, Designated Senior Official or political staffer, or is a complaint that does not fall within the scope of the *Conflicts of Interest Act*, it is classified as "non-jurisdictional".



Of the 437 requests for investigation, the Office of the Ethics Commissioner found that the Office had jurisdiction on 326 requests. The vast majority of requests pertained to one issue and were addressed together in one report. Investigation reports that were tabled in the Legislative Assembly can be found at: http://www.ethicscommissioner.ab.ca/publications/investigation-reports/commissioner-trussler/.

REQUESTS FOR INFORMATION

The Office of the Ethics Commissioner received 35 requests for information this year, up from 27 the year prior. The majority of requests were from callers seeking clarification about the Office of the Ethics Commissioner's mandate and the relevant legislation. Information requested concerned employment standards, professional standards and conduct, Member compensation, post-employment, blind trusts, gift acceptance, public disclosure, conduct in non-profit organizations and legislation surrounding investigations. Callers who could not be assisted were referred, where possible, to the appropriate office that could answer the inquiry.

Total Requests Received for	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
Advice	242	320	540	429	399	403	722
Investigations	9	26	79	114	105	107	437
Information	140	23	30	60	36	27	35
Total	391	369	649	603	540	537	1194

BUDGET AND FISCAL UPDATE

The Office of the Ethics Commissioner continually ensures prudent expenditure of public funds and strives to find internal efficiencies and savings wherever possible and reasonable. As a result, the office's expenses last year were less than budgeted.

Full copies of the 2019-20 audited financial statements are located on the Office of the Ethics Commissioner website: http://www.ethicscommissioner.ab.ca/publications/annual-reports/.

	2016-17 Budget	2016-17 Actual	2017-18 Budget	2017-18 Actual	2018-19 Budget	2018-19 Actual	2019-20 Budget	2019-20 Actual
Salaries	\$697,000	\$718,673	\$709,000	\$687,391	\$748,000	\$730,103	\$730,000	\$711,441
Supplies and Expenses	\$433,000	\$287,540	\$240,000	\$185,623	\$222,000	\$181,870	\$214,500	\$124,014
Capital Acquisitions	n/a	\$ 49,101						
Total	\$1,130,000	\$1,006,213	\$949,000	\$873,014	\$970,000	\$911,973	\$944,500	\$884,556
Unexpended Budget Allocation	n/a	\$123,787	n/a	\$75,986	n/a	\$58,027	n/a	\$59,944

Special note to budget and fiscal update: In February and March of 2020, Alberta Infrastructure signed a lease to expand the square footage of the Office of the Ethics Commissioner to build a large boardroom, a solicitor client breakout room and to relocate the kitchen. This was done primarily as the complexity and number of hearings and investigations has increased significantly in the last few years and conducting hearings in the existing office space was compromising the principles of administrative justice. We incurred a cost of \$49,101 for the renovations which is not reflected in the above table under Supplies and Expenses but is shown under Capital Acquisitions and will be capitalized in our statements.

EVENTS AND CONFERENCES

Participating in annual conferences is very beneficial to further the work of the Office. Conferences provide the Office of the Ethics Commissioner the opportunity to exchange information with peers on issues of common interest and to review legislative and regulatory differences and trends. The office plans to attend the Canadian Conflicts of Interest Network conference and the Lobbyists Registrars and Commissioners Network conference in the fall of 2021 in person if feasible.

PUBLICATIONS

A routine review of brochures and guides is undertaken each year to ensure they are current. Educational information is reviewed to ensure it is as user-friendly as possible. Brochures and bulletins on the public website are reviewed and updated as needed.

PUBLIC INTEREST DISCLOSURE ACT REPORTING

The Office of the Ethics Commissioner received no disclosures, and conducted no investigations, under the *Public Interest Disclosure Act* during the fiscal 2019-2020 reporting year.

LOBBYISTS ACT AND REGISTRY UPDATE

REQUESTS FOR INFORMATION AND GUIDANCE

As part of our proactive approach to achieving compliance with the *Lobbyists Act*, the Lobbyist Registrar continued to respond regularly to requests for guidance from lobbyists, potential lobbyists, and others about the *Lobbyists Act* provisions, as well as to requests for assistance with using the Lobbyist Registry application and website.

The Registrar regularly addressed questions about:

- whether a particular organization or individual needs to be registered as a lobbyist;
- the applicable registration requirements;
- whether certain information must be disclosed in a registration and how to disclose the required information;
- · whether certain activities meet the definition of lobbying;
- the contracting prohibitions and the 'prohibited gifts' provision in the *Lobbyists Act*;
- how to set up an account in the Lobbyist Registry;
- how change a password, account user, or account information in the Lobbyist Registry;
- how to submit, update or terminate a registration.

There continued to be a focus during the year on providing guidance to lobbyists about the section 6.2 'prohibited gifts' provision that came into force in June 2018, which restricts a lobbyist's ability to offer gifts, favours or other benefits to public office holders. For example, similar to in the previous year, this office issued email reminders in May 2019 and November 2019 regarding the 'prohibited gifts' provision to all individuals with an active user account in the Lobbyist Registry in order to prevent breaches. In September 2019, the Registrar posted a fillable PDF *Gift*, *Favour or Other Benefit – Request for Guidance Form* on the Lobbyist Registry website. Lobbyists can use this form to request guidance from this office about whether they can offer a particular contemplated gift, favour or benefit to a public office holder in compliance with section 6.2 of the *Lobbyists Act*.

Between April 1, 2019 and March 31, 2020, at least 234 requests for information or guidance about the interpretation and application of the *Lobbyists Act* and at least 468 requests for assistance with using the Lobbyist Registry application and website were received and addressed. These numbers are approximate and based on internal efforts to track all requests received and answered.

INFORMATION ON FILING REGISTRATIONS

As in previous years, the Lobbyist Registrar continued to review registrations submitted to the Lobbyist Registry to promote compliance with the applicable registration requirements. This involved making inquiries of and following up with lobbyists with a view to having them accurately and transparently disclose all information required to be disclosed in their registrations pursuant to the *Lobbyists Act*, including lobbying activities, lobbyist information, and organization or client

information. Ultimately, however, lobbyists remain responsible for ensuring that the information that they provide in their registrations is complete, up-to-date and accurate.

This office also continued to issue courtesy reminders and notifications to *registered* lobbyists regarding their upcoming filing deadlines and to *unregistered* users (i) who had set up an account in the Registry but never created or filed any registrations or (ii) who had an account in the Registry and had created a draft registration but never completed or filed the draft. Although ultimately it remains lobbyists' responsibility to ensure that they complete and submit any necessary registrations within the timelines required by the Act, we carry out those services with a view to assisting users with fulfilling their filing obligations and to preventing, at the earliest opportunity, potential breaches of the registration requirements in the Act.

In March 2020, we updated the Lobbyist Registry application to adhere to more current 'look and feel' standards for applications (e.g. standard look and placement of help icons, sign-out button, home button, etc.), with a view to increasing ease of use. Additionally, during the year, the Registrar revised the content in the help icons, the instructions, and the questions in the Lobbyist Registry registration forms for clarification purposes and for the purpose of more readily eliciting the necessary information from users.

INVESTIGATIONS AND ENFORCEMENT

Despite this office's continued proactive approach to compliance, lobbyists remain responsible for ensuring that they are familiar and comply with their obligations under the Act and that the information they provide in their returns is forthright, complete and accurate.

The Lobbyist Registrar and Ethics Commissioner have enforcement powers available to promote compliance with the Act, including the ability to remove a return from the Lobbyist Registry if a lobbyist does not comply with certain filing requirements under the Act, the ability to commence an investigation and/or impose an administrative penalty, and, if a lobbyist is convicted of an offence, the ability to impose a prohibition from lobbying and from filing or having a return filed for a period of up to two years.

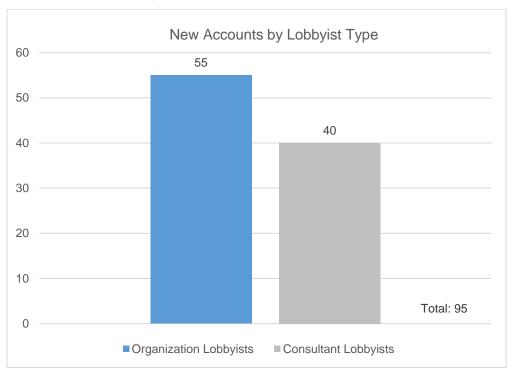
Section 15 of the *Lobbyists Act* provides when the Lobbyist Registrar shall conduct an investigation and when the Registrar may refuse or cease to conduct an investigation. There were no formal requests for an investigation under the *Lobbyists Act* received from April 1, 2019 to March 31, 2020, although occasionally this office receives inquiries from the public about whether a particular organization should be registered as a lobbyist.

Three administrative penalties were issued and collected between April 1, 2019 and March 31, 2020, with a collective total of \$4,400.00. All three penalties were issued in respect of breaches of the section 6.2 'prohibited gifts' provision.

STATISTICAL YEAR IN REVIEW

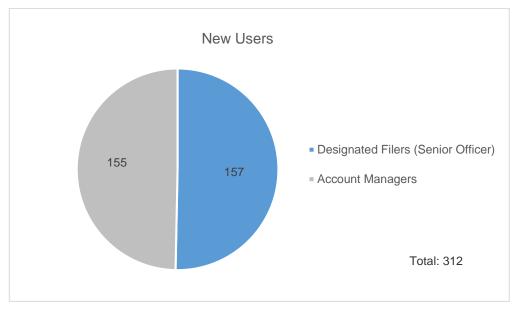
New Accounts by Lobbyist Type from April 1, 2019 - March 31, 2020

Provides a count of all new organization accounts in the Registry by lobbyist type. There are two types of lobbyists: consultant lobbyists and organization lobbyists.



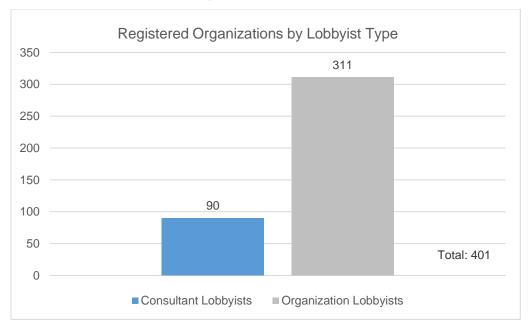
New Users from April 1, 2019 - March 31, 2020

Provides a count of all new users in the Registry by user account type. There are two types of user accounts: designated filers and account managers.



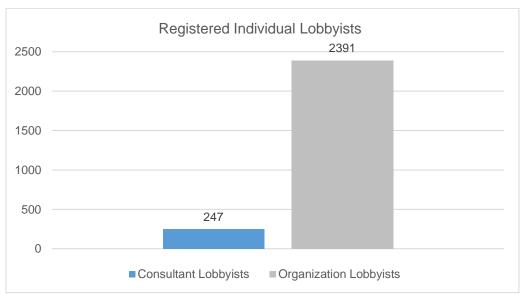
Registered Organizations by Lobbyist Type as of March 31, 2020

Provides a count of all organizations that have accounts in the Registry by lobbyist type. There are two types of lobbyists: consultant lobbyists and organization lobbyists.



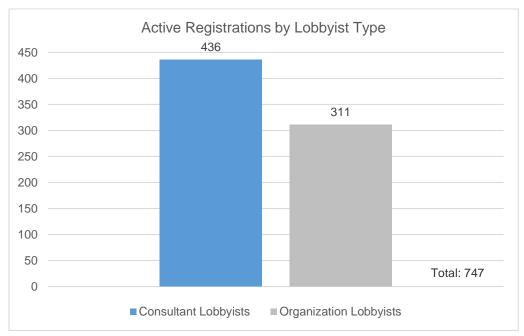
Registered Individual Lobbyists by Lobbyist Type as of March 31, 2020

Provides a count of all individuals whom are registered as lobbyists by lobbyist type. There are two types of lobbyists: consultant lobbyists and organization lobbyists.



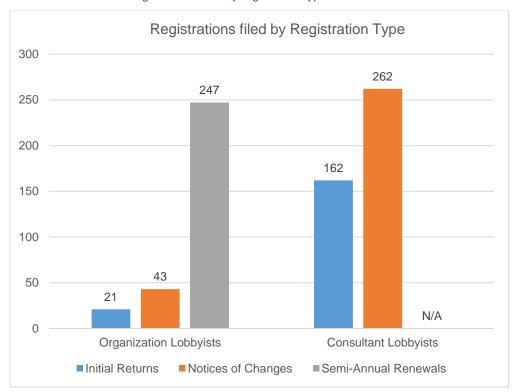
Active Registrations by Lobbyist Type as of March 31, 2020

Provides a count of all active registrations for each lobbyist type. As an initial return must be filed for each undertaking to lobby on behalf of a client, many consultant lobbyists have multiple registrations in the Registry. An organization lobbyist only has one registration in the Registry at any given time, which it must periodically update every 6 months.



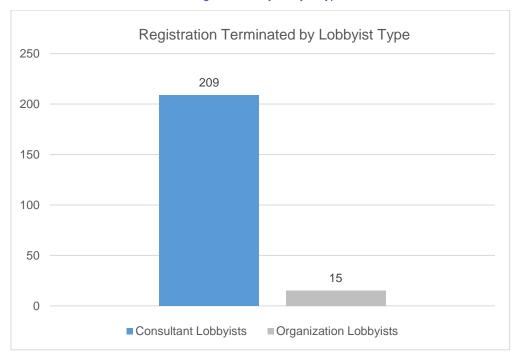
Registrations Filed from April 1, 2019 - March 31, 2020

Provides a count of all registrations filed by registration type.



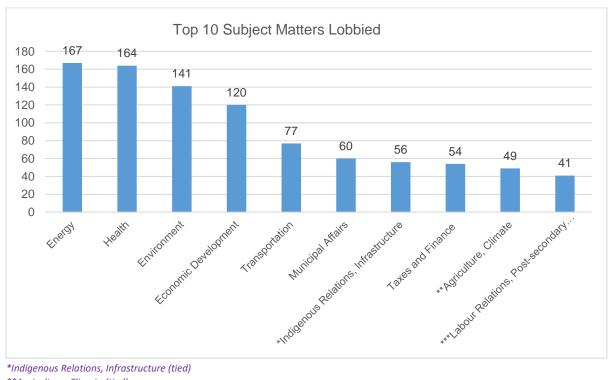
Registrations Terminated from April 1, 2019 - March 31, 2020

Provides a count of all terminated registrations by lobbyist type.



Active Registrations by Subject Matter as of March 31, 2020

Provides a count of all active registrations that have indicated the subject matter.



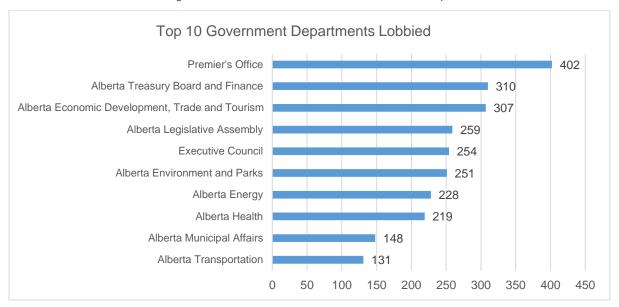
^{*}Indigenous Relations, Infrastructure (tied)

^{**}Agriculture, Climate (tied)

^{***}Labour Relations, Post-secondary Education (tied)

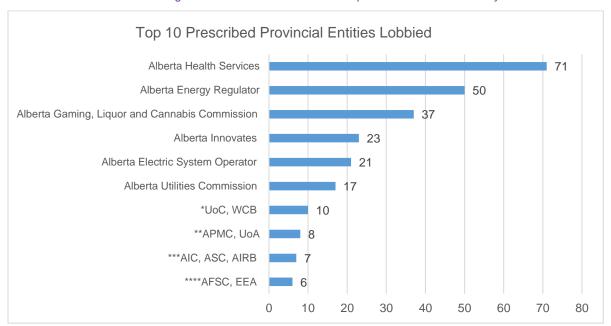
Active Registrations by Government Departments Lobbied as of March 31, 2020

Provides a count of all active registrations that have indicated the Government department.



Active Registrations by Prescribed Provincial Entities Lobbied as of March 31, 2020

Provides a count of all active registrations that have indicated the prescribed Provincial entity.



^{*}The University of Calgary, Workers' Compensation Board (tied)

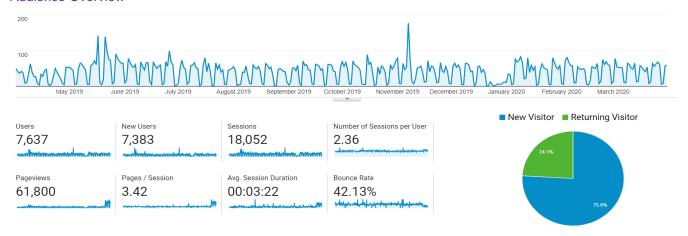
^{**}Alberta Petroleum Marketing Commission, The University of Alberta (tied)

^{***}Alberta Insurance Council, Alberta Securities Commission, Automobile Insurance Rate Board (tied)

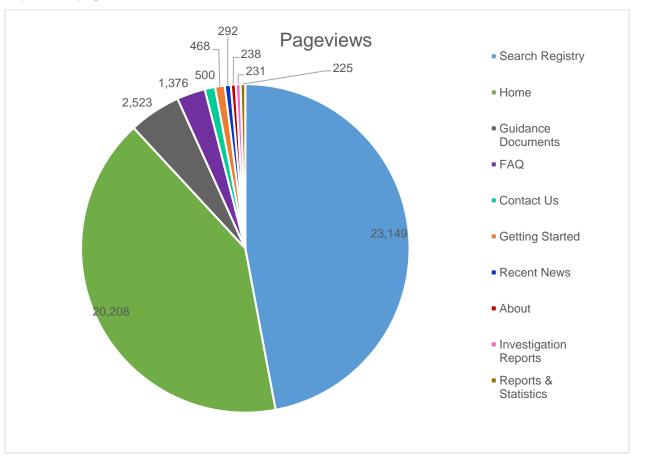
^{****}Agriculture Financial Services Corporation, Energy Efficiency Alberta (tied)

Lobbyist Registry Website Activity from April 1, 2019 - March 31, 2020

Audience Overview



Top 10 Webpages Viewed



Legend	Definition
Users	Users who have initiated at least one session during the date range.
New users	The number of first-time users during the selected date range.
Pageviews	Pageviews is the total number of pages viewed. Repeated views of a single page are counted.
Page Title	The webpage title used on the website.
Sessions	Total number of sessions within the date range. A session is a group of user interactions with our website that take place within a given time frame. For example a single session can contain multiple page views, events, and applications.
Pages	Pages is the average number of pages viewed during a session. Repeated views of a single page are counted.
Number of	The average number of sessions per user.
Sessions per User	
Bounce Rate	The percentage of single-page sessions in which there was no interaction with the page. A bounced session has a duration of 0 seconds. A high bounce rate indicates that website users land on one page and leave without clicking on anywhere else on the website.

LOOKING FORWARD

The Registrar continues to provide guidance and to issue courtesy reminders and notifications to lobbyists to promote compliance and to assist them in fulfilling their obligations under the *Lobbyists Act*.

The Registrar also continues to regularly enhance the information and resources available on the Lobbyist Registry website so that they reflect the most useful and up-to-date information for lobbyists and other members of the public. Future additional resources being considered include a resource for public office holders to assist them in understanding when they are being lobbied and a resource for non-profit organizations to assist them in understanding whether they or any of their personnel need to register as a lobbyist.

In addition, the Registrar continues to be available to give presentations about the *Lobbyists Act* and Alberta Lobbyist Registry upon request and is scheduled to give a virtual presentation about the same to a professional association in September 2020.